



HCH DATA PORTAL USER MANUAL: BENCHMARKING REPORTS

Benchmarking Tab: Scatter Plots and Measures Summary



- Access Scatter Plots for your medical group by selecting a measure from the Performance Benchmark section
- Access each clinic's summary benchmarking reports by selecting the clinic's name in the Improvement drop down box



Results | My Health Care Home | **Benchmarks** | Resources

Health Care Home Benchmarking

Performance Benchmarking (Scatter Charts)
Select a Measure

Improvement Benchmarking
Select a Clinic

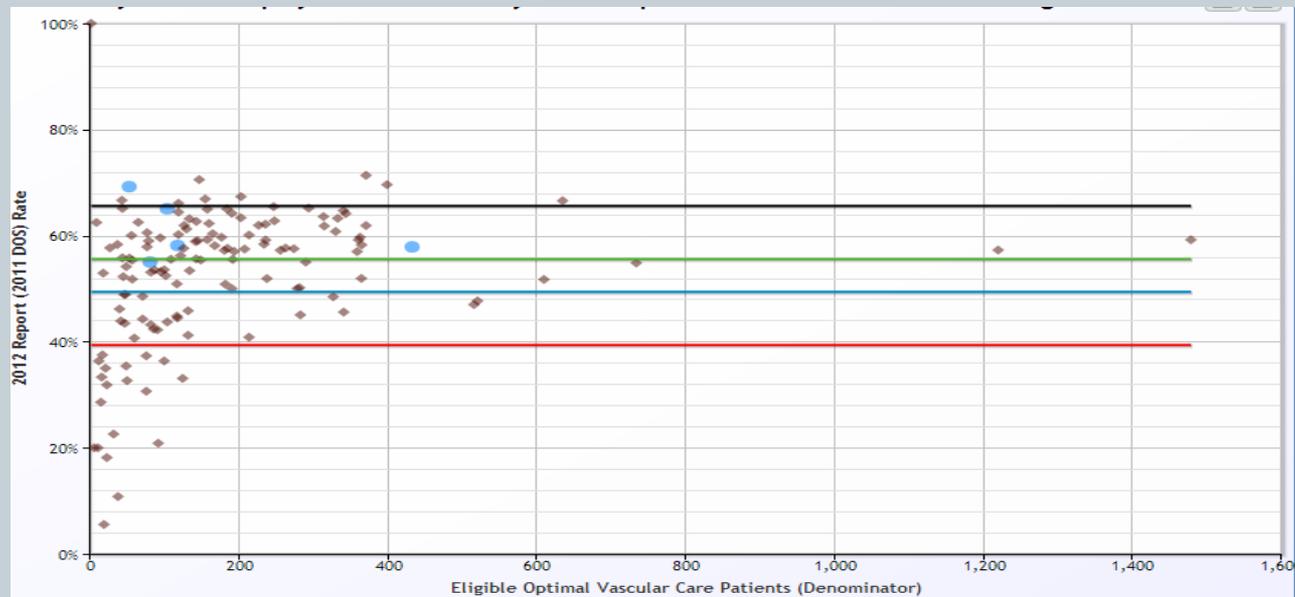
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Benchmarks Tab Part 1: Scatter Plots



- Access the scatter plots for your medical group.
 - Select a measure then select the measure period
 - The clinic's represented by the blue dots are from your medical group. The diamond shaped brown dots are other certified health care home clinic sites.



Definitions for Health Care Homes Benchmarking Scatter Plot

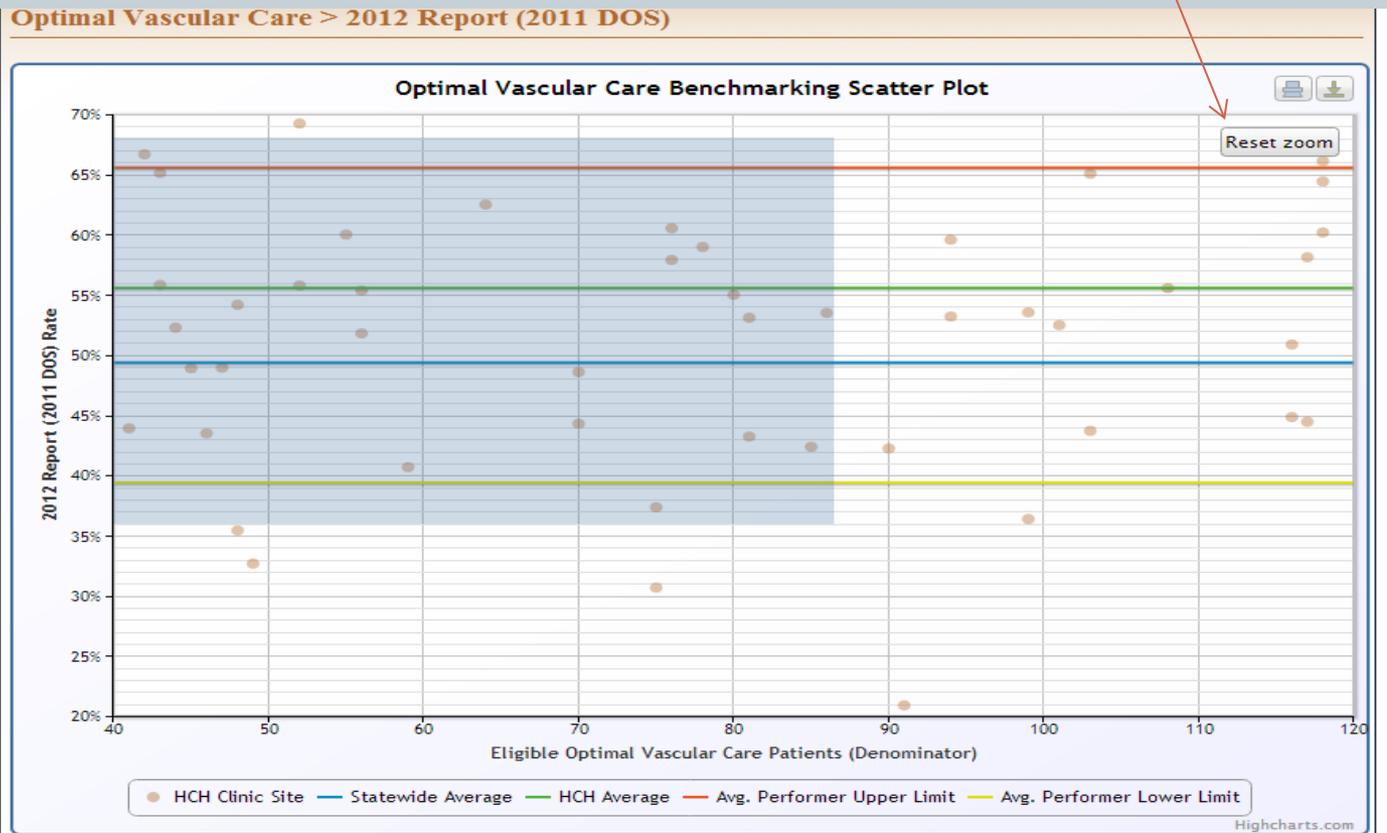


Item	Explanation	Display
Performance rate	The HCH clinic's performance rate for the measure	Y-axis.
Eligible Patients	All patients at a certified health care home clinic site that qualify for the measure	X-axis.
Statewide average	Weighted average of all optimal (numerator compliant) patients in the state divided by the total number of patients in the state that qualify for the measure (denominator)	Represented by a blue line on the scatter plot
HCH average	Weighted average of all optimal patients at a certified HCH clinic (numerator) divided by the total number of patients that qualify for the measure (denominator)	Represented by a green line on the scatter plot
High performance benchmark	Greater than or equal to 10 percentage points above the current year's HCH average	Represented by a black line on the scatter plot
Medium-high performance benchmark	The range between the high performance threshold and the statewide average	Represented by orange highlight
Medium-low performance benchmark	The range between the statewide average and the low performance threshold.	Represented by yellow highlight
Low performance benchmark	Less than or equal to 10 percentage points below the current year's statewide average *NOTE: If statewide average is 10% or less, then the lower limit is determined by calculating half the distance to zero from the statewide average	Represented by red highlight

Scatter Plot Tools: Zoom



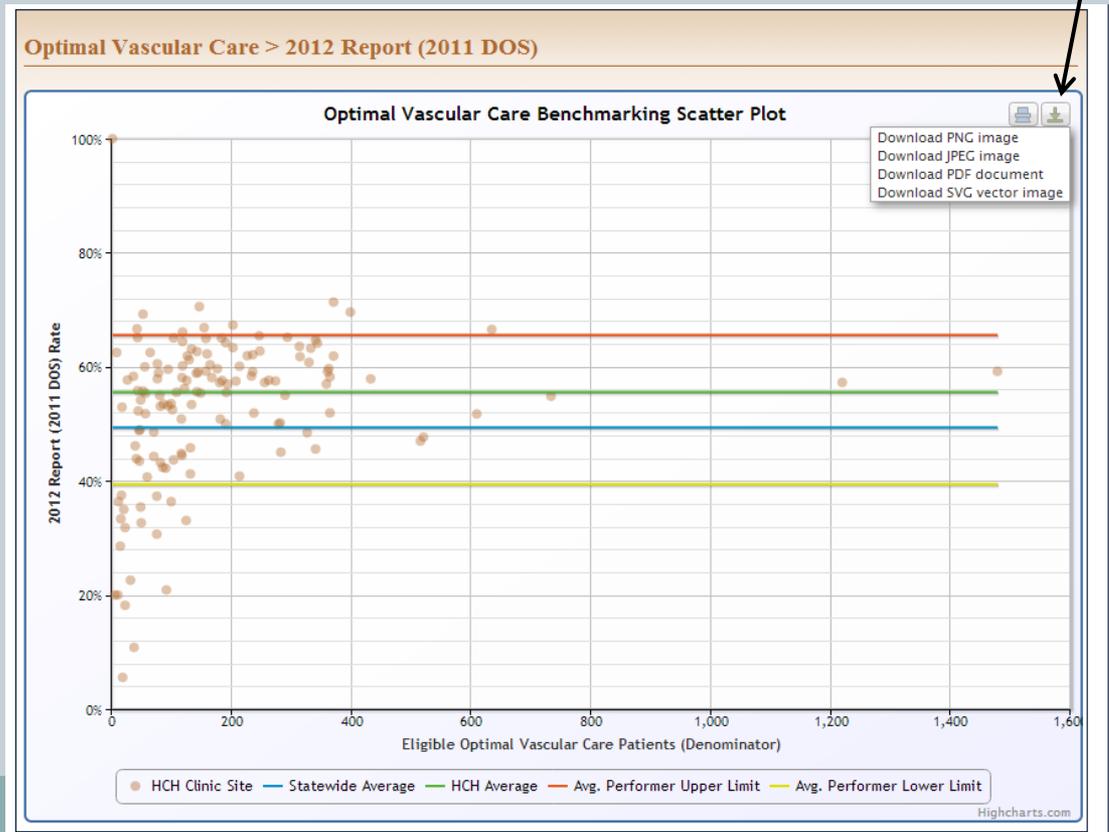
- Drag within the scatter plot to zoom. Click on the upper right corner to “Reset Zoom”



Scatter Plot Tools: Save to PDF



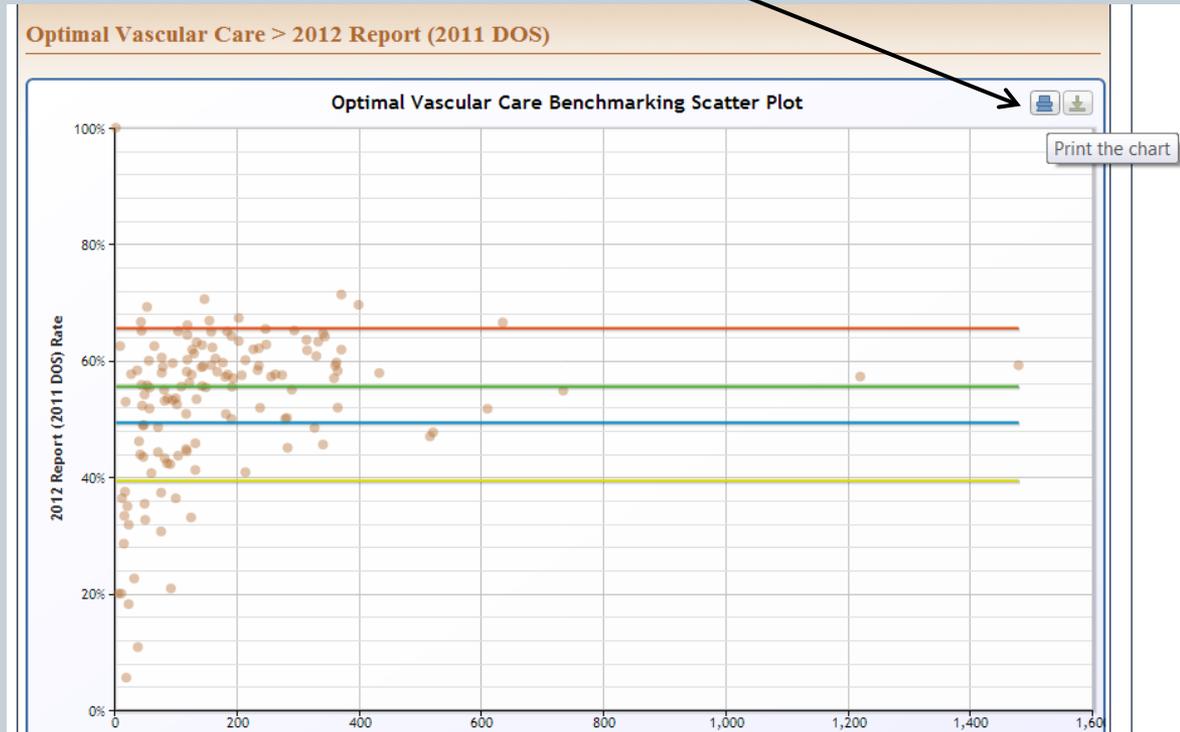
- Save a scatter plot to a PDF file by clicking on the icon in the upper far right corner.



Scatter Plot Tools: Print from Screen



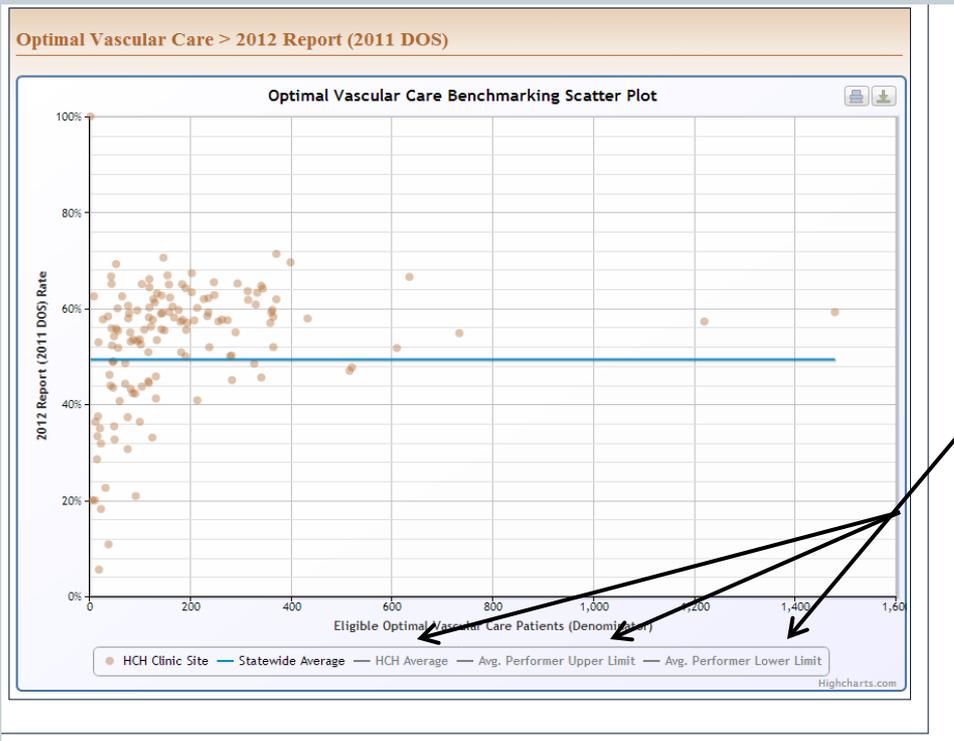
- Print the scatter plot displayed on the screen by clicking on the print icon



Scatter Plot Tools: Remove data element



- By clicking on the legend or key at the bottom of the scatter plot you can remove the different variables.



This chart has everything but the clinic sites and the state average “deselected”. This can be done by clicking on each of the different items in the legend. Notice how they become “greyed” out when they are deselected.

Benchmark Tab Part 2: Clinical Measures Summary



- View your clinic's overall measurement and benchmarking summary. This includes Performance and Improvement benchmark.
- Choose the clinic site then click “Go”

The screenshot shows a web application interface for benchmarking. At the top, there is a navigation bar with tabs: Results, Health Care Homes, Measures, Data, Benchmarks, and Admin. Below this, the main heading is "Health Care Home Benchmarking". Underneath, there are two sections: "Performance Benchmarking (Scatter Charts)" and "Improvement Benchmarking". In the "Improvement Benchmarking" section, there is a "Select a Clinic" dropdown menu and a "Go" button. A red dashed box highlights the "Go" button, and a red circle highlights the "Go" button label.

Clinical Measures Summary cont: Download Summary Reports



Select a Clinic

Download PDF ||| Download PDF for all

Health Care Home Benchmarking	MDH Health Care Home Measure Set					
<input type="text"/>	Diabetes	Vascular	Asthma: Adults	Asthma: Peds	Colorectal Cancer Screening	Depression: 6-month Remission
Period:	2012 Report (2011 DOS)	2012 Report (2011 DOS)	2012 Report (7/1/2011-6/30/2012 DOS)	2012 Report (7/1/2011-6/30/2012 DOS)	2012 Report (7/1/2011-6/30/2012 DOS)	July 01 2010 to June 30 2011
n Values:	180	35	146	75	836	108
Performance Benchmark						
Performance Level:	Medium-Low	Medium-High	Low	Low	Medium-Low	Medium-High
Performance Rate	30%	60%	17%	11%	66%	6.48%
Improvement Benchmark						
Improvement Rating:	Reduced	High	Reduced	High	High	High
% Change from Previous Year	-15%	+ 63%	-36%	+ 71%	+ 13%	+ 107%
Previous Year's Rate	35%	37%	27%	6%	58%	3.13%
Absolute Change from Prev Year	-5.20	+ 23.26	-9.74	+ 4.42	+ 7.79	+ 3.36

Download Summary report for this clinic site

Download Summary reports for all certified clinics in the selected medical group

Definitions for the Summary Report

Select a Clinic

Go

Download

PDF || Download PDF for all

Health Care Home Benchmarking	MDH Health Care Home Measure Set					
	Diabetes	Vascular	Asthma: Adults	Asthma: Peds	Colorectal Cancer Screening	Depression: 6-month Remission
Period:	2012 Report (2011 DOS)	2012 Report (2011 DOS)	2012 Report (7/1/2011-6/30/2012 DOS)	2012 Report (7/1/2011-6/30/2012 DOS)	2012 Report (7/1/2011-6/30/2012 DOS)	July 01 2010 to June 30 2011
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Absolute Change from Prev Year	-5.20	+ 23.26	-9.74	+ 4.42	+ 7.79	+ 3.36

n value = # of patients in the current year's denominator

Scatter Plot Performance Benchmark: Clinic's performance compared to the statewide average

Improvement benchmark: clinic's change in performance from the previous year

Definitions for the Improvement Benchmark



Item	Explanation	Display
<p>Improvement Rating:</p> <ul style="list-style-type: none"> • High Improvement • Stable • Reduced performance 	<p>Improvement benchmark:</p> <ul style="list-style-type: none"> • High Improvement: 10 percent improvement or greater from the previous year. • Stable: change in performance between (-9.9% to 9.9%) from the previous year. • Reduced performance: greater than 10 percent change from the previous year. 	<ul style="list-style-type: none"> • High improvement represented green highlight • Stable improvement represented by the orange highlight • Reduced performance represented by red highlight
<p>Absolute change</p>	<p>(current year's performance rate – previous year's performance rate)</p>	
<p>Percent change from previous year</p>	<p>= ((current year's performance rate/ previous year's performance rate) – 1) * 100</p>	
<p>N size</p>	<p>The number of patients in the denominator for any particular measure.</p>	<p>Represented by (n=)</p>

Contact Information



- For question regarding your Health Care Homes Benchmarking Reports please contact hch-support@mncm.org
- For questions regarding Health Care Home recertification please contact health.healthcarehomes@state.mn.us or call the main number at 651-201-5421